

ADVANCED SYSTEMS

ALARM MONITORING PHONE LINES

SECURITY ALARM MONITORING

FACILITY	COMPANY	TERM OF CONTRACT	PHONE NUMBER
ANIMAL SHELTER	ADVANCED SYSTEMS	5/1/09 - 6/30/09	850-0683
PUBLIC SERVICES ADMIN.	ADVANCED SYSTEMS	1/1/09-6/30/09	853-3218
PUBLIC SERVICES FLEET	ADVANCED SYSTEMS	1/1/09-6/30/09	854-7678
WTP 4525 FLEMING RD	ADVANCED SYSTEMS	10/01/08-6/30/09	854-7674

Service Plan Options

In order to meet your individual service needs, we are offering three choices of maintenance plans for your consideration. These three choices are outlined below.

Please review the information and choose the plan that best fits your needs.

Per-call Billing

- Technical services and equipment are provided as necessary or upon request
- No pre-scheduled inspections
- Full billing for any changes, additions, or upgrades
- An invoice will be sent for all activities such as service, parts and equipment, mileage, etc.

Extended Warranty Agreement

- No extra charges for service, parts, materials, equipment in event of malfunction, factory repairs, cleaning, re-calibration, or shipping of equipment
- Preferred client scheduling during normal business hours
- Meets insurance requirements for maintaining your system

VIP Preventive Service Agreement

- All items listed under Extended Warranty Agreement
- One scheduled preventive maintenance inspection to clean, repair, or re-calibrate equipment as necessary at no additional cost per year
- Top priority 24 hour service response
- Meets insurance requirements and maximizes insurance rate reductions

After careful consideration of the information presented, I have chosen the following option to meet my service needs:

Per Call Billing \$80.00 per service call, \$60.00 per hr after 1st hr plus parts
 Extended Warranty-\$95 per year
 VIP Preventive Service Agreement-\$195 per year

The Extended Warranty Agreement only applies to:

- Public Services - Fleet
- Public Services - Administration

Please mark the option that is best for you and mail this form to:

Advanced Systems
3550 Covington Pike, Suite 105
Memphis, TN 38128