



Town of Collierville - Public Services Dept.

Solid Waste Division Guidelines

All persons within the Town are required to keep their premises in a clean and sanitary condition, free from accumulation of garbage and rubbish.

Residents of the Town of Collierville will receive one (1) pick-up per week for household garbage in wheeled green carts, recyclable items in burgundy wheeled carts, Bagged grass/leaves, brush/limbs, and bulk items placed in front of their residence. Items for collection should be kept separate and away from any obstructions. **Please place all items for collection at the curb by 7:00 am on the scheduled collection day** or the night before. You may go to collierville.com/map gallery to see your day of pick up on the sanitation schedule map. If you fail to have collection item(s) at curbside by the time the specific sanitation truck arrives, this will indicate to us that no service is needed.

All garbage and recycle carts remain the property of the Town of Collierville and must not be painted, abused, mutilated, altered or modified in any manner. The carts are issued to a particular address and must not be removed from the premises. The initial setup fee for a green household garbage cart is \$55.00 and is non-refundable; one recycle cart will be provided upon request to residents for a \$55 non-refundable fee.

If a dwelling is vacated, the outgoing resident must notify Town Hall at (901) 457-2240. The cart registered to that dwelling is to remain at that dwelling. For additional garbage carts, a \$55.00 nonrefundable sanitation cart set-up fee will be charged for each additional cart requested. There is a three (3) cart maximum for green garbage carts. All fees will be paid at Town Hall, 500 Poplar View Parkway and the cart(s) will be scheduled for delivery within three days of payment. Please record the serial number of your cart(s) on the bottom of page one of your Water-Sewer-Refuse Service Agreement.

If your cart is stolen please notify Public Services at (901) 457-2800, a \$55.00 fee will be charged for the replacement cart.

Household Garbage:

1. **Place wheeled carts behind the curb at least five (5) feet from any obstruction by 7:00 am on your regular collection day with the opening facing the street.** The automated collection truck cannot properly empty any carts placed incorrectly. Arrows on top of lid will assist you in placing the cart correctly.
2. **Household garbage must be placed in the Green cart** (kitchen, bathroom, personal and/or indoors- type wastebasket trash) to be picked up. Garbage on top of the cart lid or beside the cart **will not** be picked up. Propping the lid up is acceptable if the garbage is bagged, but cart cannot be overflowing.
3. Items placed outside the green garbage cart such as bagged grass, bagged leaves, branches, boards, carpet, metal, will not be collected by the Automated Garbage Truck. Other trucks will pick up these items on your regular collection day.
4. **The Town of Collierville will not pick up gasoline, paint in liquid form, pool chlorine, batteries, motor oil, antifreeze, transmission fluid or tires** and they **must not** be placed in the green garbage cart. Some of the local businesses recycle these items. Gasoline, Oil based paints, solvents, cleaners, pesticides, pool chlorine, hazardous chemicals and batteries can be taken to the Memphis and Shelby County hazardous waste disposal facility located at 6305 Haley Rd in Memphis. The hazardous waste disposal facility is open Tuesdays and Saturdays from 8:30 AM to 1:00 PM. Additional information can be found on Shelby County's website at: <https://www.shelbycountyttn.gov/index.aspx?NID=439> for additional questions contact the Collierville Public Service Department at (901) 457-2800.
5. The Automated Garbage Trucks will only pick up Town of Collierville (green carts), No personal carts will be emptied.
6. **To prevent spillage, plastic bags should be used for loose garbage.** Carts must be kept clean by the residents to comply with health and sanitation requirements. If you need to clean your cart, use water and household detergent.
7. After collection, the wheeled carts should be removed from the curbside by 7:00 A.M. the day after collection.
8. **Do not** put hot ashes in your garbage or recycle cart.
9. All refuse (Green cart, bagged grass, bagged leaves, loose leaves, limbs, shrubs, recycle bins, boxes, etc.) shall be placed adjacent to and back of the curb **out of the street** or adjacent to and back of the ditch or street line if there is no curb.
10. **Do not** place **dead animals** in your garbage or recycle cart.

Yard Debris and Bulk Items:

1. Items such as bagged grass, bagged leaves, bagged pine needles, tree limbs and bulk items will be collected on your regular collection day if placed on your property adjacent to the front property line, but off the street, off the sidewalk, out of the gutter, and placed into one (1) large pile.
2. Everyone is encouraged to mulch grass/leaves/pine needles. However, grass/leaves/pine needles will be picked up on your regular collection day if placed in plastic bags. Each bag must be tied and weigh **no more than thirty (30) pounds per bag** and placed separately from all other items on curbside.
3. **November 1st to February 28th only**, un-bagged leaves will be picked up at the curb by the town's vacuum machine, and must be free of limbs and twigs. Leaves must be placed near the curb, free of the gutter, so as not to restrict the flow of water and off the sidewalk if possible. **Pine needles cannot be picked up by the vacuum machine** and must be bagged for pick-up on your regular collection day (see items #1 and 2 above). Loose leaves cannot be placed more than five (5) feet behind the curb, this makes it difficult for collection equipment to reach.
4. Tree limbs must be placed separately from all other items on curbside and free of any obstructions (overhead limbs or wires, light posts, mailboxes, fire hydrants, etc.). Limbs must be cut to lengths of 8 feet or less and put in stacked piles. Limbs will be recycled at a local mulching facility.
5. Bulk items such as furniture, boxes and clean-outs will be collected on the regular weekly collection day.
6. **Contractor related tree cutting and construction debris** such as scrap lumber, plaster/dry wall, carpet, roofing, concrete, brick, etc. resulting from construction, repair, remodeling or demolition will not be removed by the Town of Collierville (see City Ordinance Title VIII, Chapter 2, Section 8-210). **The occupant or contractor must dispose of such materials privately.** E-Plex Landfill and Quad County Landfill operate a public site, for more information call (901) 853-0953 or (901) 300-3263 respectively.
7. For material exceeding ten (10) cubic yards (approximately 12'l x 4'h x 6'w), residents have the option to have up to ten (10) cubic yards collected each week (approximately one truck load) until all material has been collected or pay a fee of \$105.00 charged per load for the collection of volumes exceeding ten (10) cubic yards.

Appliances:

Appliances such as refrigerators, freezers, air conditioners, stoves, dishwashers, water heaters, dryers and washing machines will be picked up on a **call in basis**. They should be placed on your property adjacent to the front property line, off the street, off the sidewalk, out of the gutter, and free of any obstructions for a Thursday collection. Public Services should be notified for an appliance pick-up at (901) 457-2800 before Wednesday afternoon of each week.

Recycling:

To participate in the Town's curbside recycle collection program a 96 gallon recycle cart may be purchased for a nonrefundable \$55 fee at Collierville Town Hall Utility Billing 500 Poplar View Parkway. Recycle carts are collected weekly on the same day as your household garbage collection. Any resident with a broken or damaged Recycle cart in need of replacement should call Public Services at (901) 457-2800.

To report a missed recycle collection or for more information about Collierville's Recycling Program contact Collierville Public Services at (901) 457-2800.

The following items can be placed in your recycle bin:

- **Paper** (Mixed paper, newspaper, office paper & junk Mail, paperback books, magazines, phone books, catalogs)
- **Cardboard** (Cardboard boxes cut to a size that will fit in the recycle container)
- **Plastic** (Plastic bottles & jugs #1&2 only)
- **Tin and Aluminum** (Aluminum cans, metal food & beverage cans, aluminum foil & trays)

In weeks that include a holiday collection schedule, notices will be posted in both local newspapers, *The Commercial Appeal*, on the Town of Collierville Web Site (www.collierville.com) and on the Collierville Information Channels 17 & 19 on Comcast CATV. Holiday collection schedules can also be checked 24 hours a day by calling (901) 457-2800.

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## **Customer Service:**

Our goal is 100% completion of all collection routes without missing any pickups. These guidelines will enable the Town to better serve you in an efficient, clean, effective manner. If you have any questions, please call the Public Services Department, Sanitation Division between 7:00 a.m. and 5:00 p.m., Monday through Friday at (901) 457-2800.